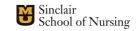


# QUALITY IMPROVEMENT PROGRAM FOR MISSOURI'S NURSING HOMES

PARTNERING WITH YOU TO PROMOTE QUALITY



## **OIPMO CURRICULUM**

The educational and staff development curriculum offerings listed below can be tailored to meet a facility's specific needs and for any level of staff - nursing, activities, social service, housekeeping, dietary, maintenance - for the staff as a whole or targeting a specific employee care group.

#### **CLINICAL ISSUES**

- 1. Behavior assessment/intervention
- 2. Bowel/bladder care/catheters/UTIs
- 3. Cultural competency
- 4. Dementia
- 5. Dialysis
- 6. Elopement
- 7. Fall prevention/management
- 8. Injury/incidence
- 9. Hand-in-Hand program (CMS)
- 10. Hydration assessment/management
- 11. Incontinence assessment/management; toileting programs
- 12. Infection control
- 13. Infection control and antibiotic stewardship
- 14. Infection control MODROS and Covid 19
- 15. Medication management: reducing antipsychotics and GDRs
- 16. Nutritional program; weight management/PEG tube
- 17. Pain assessment/management dementia; general population
- 18. Peri-care and hygiene
- 19. Person-centered care and culture change
- 20. Pressure ulcer prevention and management
- 21. Preventing ADL decline
- 22. PTSD/traumatic brain injury/trauma-informed care
- 23. Restorative nursing
- 24. Restorative program
- 25. Restraint reduction
- 26. Restraints, wander guards, side rails
- 27. Skin assessment and care
- 28. Specific illness reviews (e.g., CHF, Parkinson's, COPD, Schizophrenia, etc.)

#### STAFF DEVELOPMENT

- 29. ADL coding and documentation staff
- 30. Assessing and reporting change of condition
- 31. Communication and conflict resolution
- 32. Communication issues/techniques
- 33. Confidentiality issues/HIPPA
  - 1. Dementia residents
  - 2. General resident population
- 34. New Charge nurse training
- 35. New DON training
- 36. New MDS coordinator training
- 37. New social service designate training
- 38. Regulations: CMS and MO
- 39. Staff-residents and/or staff-staff

#### RAI/MDS PROCESSES

- 1. Care plan: comprehensive and baseline, individual
- 2. Documentation for MDS/PDPM/Medicare Pt A
- 3. Documentation for Medicare/skilled nursing
- 4. MDS coding/CAA documentation
- 5. RAI/MDS process for all staff
- 6. Transmission and online reports

### **QUALITY IMPROVEMENT**

- 7. Advancing Excellence
- 8. CASPER reviews
- 9. Chart audits
- 10. Clinical system management
- 11. Dining services
- 12. Discharge system and management
- 13. Emergency/disaster preparedness
- 14. Environmental assessment
- 15. Nursing Home Compare/5-Star
- 16. PASSR
- 17. PBJ
- 18. Plans of corrections
- 19. Policies and procedures
- 20. QM training for MDS coordinators, DONs, Care Plan teams, administrators
- 21. Quality Assurance Programs/QAPI
- 22. Quality improvement and MDS process for all staff
- 23. Quality Reporting Program (QRP)
- 24. Rehospitalization/INTERACT program

#### QUALITY OF LIFE ISSUES

- 25. Abuse/neglect assessment and reporting/resident's right
- 26. Activity programs and development
- 27. Admission/discharges
- 28. Admissions transitions
- 29. Advanced directives
- 30. CPR/DNR
- 31. Culture change
- 32. End-of-life care
- 33. Ethical issues
- 34. Managing pain, narcotics, and nonpharmaceutical solutions
- 35. Meeting spiritual/cultural needs
- 36. Resident rights