# What's special about special focus?

SPECIAL FOCUS FACILITY
TOOLKIT OVERVIEW





# IMPORTANT - CEU INFORMATION

TODAY'S WEBINAR HAS BEEN APPROVED FOR CEU HOUR(S)

## **IN ORDER FOR MO LNHAS TO GET CREDIT:**

- It is **REQUIRED** that you complete a brief survey/evaluation via:
  - ✓ A pop-up at the end of the webinar, or
  - ✓ An automated email from GoToWebinar that will be sent to attendees
  - ✓ You only need to complete it once (either via the pop-up or the email)
- It is <u>REQUIRED</u> that you answer the question asking for your <u>LNHA number.</u>

Please note: the <u>certificate</u> that will be linked in GoToWebinar's automated "thank you for attending" email is <u>NOT YOUR CEU CERTIFICATE</u>. Your official <u>certificate will be sent out by QIPMO staff in approximately 2 weeks.</u>

\*The amount of your credit will be adjusted based on time spent on the webinar.











https://nursinghomehelp.org/wp-content/uploads/2023/01/FINAL-SFF-012323.pdf

#### SPECIAL FOCUS FACILITY (SFF) TOOLKIT

QUALITY IMPROVEMENT PROJECT FOR MISSOURI (QIPMO)

QIPMO Leadership Coaches:

Nicky Martin, MPA, LNHA, QCP, CDP, IP

Libby Youse, BGS, LNHA, CDP, IP

Mark Francis, MS, LNHA, IP

Created by QIPMO Leadership Coaching, January 2023





Survey Cycle	Date	Weight	Points (Score	Tag & S/S						Notes		
			296.33)									
1 (Most Recent)		50%	526	584	F	690	D	838	F	655	D	35 Tags that were not called
				550	E	695	D	842	D	656	Е	complaint with one being at a "J"
				553	D	697	G	867	F	657	Ε	level. It appears all were corrected
				555	D	742	D	868	F	658	D	at first re-visit. For calculation <mark>of</mark>
				558	D	744	D	883	E	677	D	points please refer to the CMS
				561	D	755	Е	637	D	732	С	Technical User's Guide
				563	E	756	D	638	F	758	D	
				578	D	636	E	640	D	804	E	
				580	D	790	D	678	F	809	D	
				623	D	802	E	684	ī	812	F	
				624	D	805	D	645	D	880	E	
				625	D	806	D	925	E	885	Е	
	_			688	D							
1 (Most Recent-		50%	Included	584	F	678	F	656	E	804	Е	These deficiencies were cited in
Complaints) Note:			above	636	E	684	J	657	E	812	F	conjunction with standard survey.
Some deficiencies are				638	F	925	E	677	D	880	Е	Cleared
listed above as well.				640	D							
		50%	Included above	600	J							Past Non-Compliance (Abuse Icon)
	-		Included	572	D	584	D	740	D	600	J	Cleared
	-	50%	above									
2 (Prior Survey)		33.3%	72	584	D	582	D	730	D	809	D	13 Tags with no widespread S/S;
				640	D	656	D	881	D	812	D	cleared all on first re-visit.
				641	D	657	D	758	D	880	D	
				645	D							
2 (Prior Survey-		33.3%	Included	658 D		677 D		692 D				Three tags cited as complaints;
Complaints)			above									cleared on first re-visit.
3 (2 <sup>nd</sup> Prior Survey-no		16.7%	56	623	С	638	D	657	D	804	D	18 Tags with no widespread S/S;
complaints during this				624	С	640	D	658	D	661	D	cleared all on first re-visit.
time frame resulting in				625	С	641	D	577	С	711	С	
a citation)				636	D	655	Е	732	С	761	D	
				637	D	656	E					

Missouri 508 > 129.500 | 129.500 69.00 | 69.000 41.333 | 41.333 | 20.000 | < 20.000





Tag Number	Deficiency Description	Notes				
584	Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.	Cited three times in three-year look back period. Highest S/S=F				
640	Encode each residents assessment data and transmit these data to the State within 7 days of assessment.	Cited three times in three-year look back period. Highest S/S=D				
656	Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured	Cited three times in three-year look back period. Highest S/S=E				
657	Develop the complete care plan within 7 days of the comprehensive assessment; and prepared, reviewed, and revised by a team of health professionals.	Cited three times in three-year look back period. Highest S/S=D				
658	Ensure services provided by the nursing facility meet professional standards of quality.	Cited three times in three-year look back period. Highest S/S=D				
600	Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.	Cited twice in three-year look back period; rising to a "J" S/S level both times.				
697	Provide safe, appropriate pain management for a resident who requires such services.	Cited only once in three-years look back period; however, rose to a "G" level S/S.				
684	Provide appropriate treatment and care according to orders, residents preferences and goals.	Cited only once in three-year look back period; however, rose to a "J" level S/S.				

# LEADERSHIP COACHES AND ADMIN TEAM

www.nursinghomehelp.org/leadership-coaching musonqipmo@missouri.edu



Mark Francis
francismd@missouri.edu
Regions 1, 3



Nicky Martin
martincaro@missouri.edu
Region 2, 7



Libby Youse youseme@missouri.edu Regions 4, 5, 6





Marilyn Rantz Project Director



Jessica Mueller Sr. Project Coordinator muellerjes@missouri.edu



Ronda Cramer
Business Support Specialist
cramerr@missouri.edu





# IMPORTANT - CEU INFORMATION

TODAY'S WEBINAR HAS BEEN APPROVED FOR CEU HOUR(S)

## **IN ORDER FOR MO LNHAS TO GET CREDIT:**

- It is **REQUIRED** that you complete a brief survey/evaluation via:
  - ✓ A pop-up at the end of the webinar, or
  - ✓ An automated email from GoToWebinar that will be sent to attendees
  - ✓ You only need to complete it once (either via the pop-up or the email)
- It is <u>REQUIRED</u> that you answer the question asking for your <u>LNHA number.</u>

Please note: the <u>certificate</u> that will be linked in GoToWebinar's automated "thank you for attending" email is <u>NOT YOUR CEU CERTIFICATE</u>. Your official <u>certificate will be sent out by QIPMO staff in approximately 2 weeks.</u>

\*The amount of your credit will be adjusted based on time spent on the webinar.



